



JRS Jordan

Building opportunities and bridges of solidarity, for all refugees

IMPACT REPORT
2024



Our Mission

Accompany, Serve and Advocate

JRS has been working in the capital Amman since 2008, focusing on serving, accompanying and advocating for refugee minorities coming from the Middle East and Africa. These communities are often overlooked by major humanitarian actors and face heavy legal limitations in accessing services and enjoy full and equal human rights, and a life in dignity. Through a wide range of activities, JRS Jordan has favored the creation of a community that thrives on mutual respect, support, intercultural dialogue and solidarity in keeping hope alive. JRS provides a safe space where people can nurture their talents and build stronger cohesive and diverse communities. We envision a society where diversity is considered an enrichment and not a barrier, where everyone recognizes and appreciates our shared humanity. We envision a world where everyone feel home, accepted and respected.

A group of women are gathered outdoors, smiling and interacting. In the foreground, a woman wearing a white and blue vertically striped long-sleeved shirt and a light purple headscarf is seen from the back, reaching out towards the group. Behind her, several women are smiling. One woman wears a vibrant orange headscarf and a matching patterned dress. Another woman wears a blue headscarf with a large floral pattern. A woman in a green dress and a gold beaded headband is also visible. In the background, a man in a grey shirt is partially visible. A black speaker is mounted on a stand to the left. The setting appears to be an outdoor event space with a beige wall in the background. The JRS logo is in the bottom right corner.

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- A group of women, including JRS staff and beneficiaries, are smiling and interacting outdoors. One woman in a white and blue striped shirt is in the foreground, facing away from the camera. The background shows a beige wall and a speaker.

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Why JRS Jordan is unique

One Refugee Approach

JRS Jordan provides its services impartially and without discrimination, and advocates for the rights of the most vulnerable.

Our services and activities are open to refugees from Syria, Iraq, Yemen, Sudan, Somalia, Eritrea, and other countries, as well as to Jordanians and Palestinians and vulnerable individuals of all nationalities.

We create moments of encounter and participation, and a space where all refugee communities living in Jordan can share their voice.

JRS has been providing language classes, digital skills trainings and other learning opportunities; mental health support, social cohesion and community-building initiatives.

JRS Jordan current focus is on reconciliation (social cohesion and peace-building among all communities, refugees and local ones) and empowerment of refugees.

Our Activities

✿ SOCIAL COHESION
AND RECONCILIATION

✿ ADVOCACY

✿ ACCOMPANIMENT





Social Cohesion

Through opportunities of encounter among different communities, we aim at favoring the creation of positive relationships, breaking stereotypes and fears of the Other and of diversity. We provide opportunities of learning together through Labs that focus on language and digital skills.

We provide participatory storytelling initiatives, that aim to change narratives through creative tools such as photography, video-making, art, music, podcasting. Through cultural public events, we aim at fostering a sense of belonging and connection among the different refugee communities.

We launched an annual intercultural festival, organized a musical that talks about peace, and supported intercultural music groups of children and adults.



Video:
Mural
Project



Video:
Festival of
Encounter



“

Refugees are not helpless, we are full
of potential, talents, and creativity.

Saron from Eritrea

We feel like one family, when
different cultures meet.

Abbas from Yemen

”

Advocacy

The advocacy work of JRS aims at providing space and opportunities for refugees to speak up about their needs and challenges, and to become active advocates for their communities.

JRS advocates for the provision of services and rights to all refugees equally, regardless of nationality, following the so-called One Refugee Approach (ORA). JRS' advocacy approach is ground-up, participatory and rooted in closeness to communities.

JRS Committee is the cornerstone of JRS' advocacy efforts in Jordan. Established in 2022, the Committee is a group of representatives from different refugee communities including Sudan, Somalia, Syria, Yemen, Eritrea, Iraq. The members work collaboratively with the JRS team on advocacy, awareness-raising, and community mobilizing. Over the past years, the Committee has worked to develop its advocacy priorities, research, presentations, and awareness-raising content.

The Committee has been trained in conflict resolution, global advocacy basics, and public speaking. During 2024, JRS collaborated with AFSC (American Friends Service Committee) to support this initiative.





Video: JRS
Committee



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The JRS Committee has served as a vital safe space and a catalyst for positive change for individuals like myself. It facilitates a forum where we can collectively share perspectives, ideas, and suggestions for actively engaging in the solution, rather than passively perpetuating the "problem"

K. from Yemen

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Accompaniment

Accompaniment for JRS Jordan means creation and provision of a safe space for refugees, support, guidance and assistance through their journey of healing, learning and keeping hope alive.

JRS intervenes in emergency situation with referrals and connections to other NGOs that can provide support. JRS mentors and guide refugees in building a life path according to their talents and aspirations.

JRS Community Centre is a safe space for refugees, where someone is always available to actively listen to them, understand their needs, give them the possibility of sharing and opening up about their concerns.

Read
Story
of Amal



“

JRS means to me: home - family - friends - protection - center for study - school of life - smile - knowledge - and peace of mind. JRS does not look at your color, shape, height, language, race, or religion, rather they look at you in terms of humanity: that you deserve everything that any individual in this universe deserves.

Nasreddin, unregistered refugee from Sudan

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Thank you



www.jrs.net/en/country/jordan/



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